

Milton Public Library Public Computer Use Policy

General Policy:

The Library provides computer services, including free access to the Internet to card holders in good standing, in accord with its goal to enrich the community by connecting people to the world of ideas, information, and imagination to support their work, education, personal growth, and enjoyment. These electronic resources and services meet the cultural, educational, informational, and recreational needs of Milton's diverse community.

Internet Use Disclaimers:

The Internet is a global computing network that provides access to a wide range of educational, reference and recreational resources, many of which are not available in print. The Internet does not fall under the control or governance of any single agency, government or organization, and therefore the Library can make no guarantees regarding the accuracy, content, nature or quality of information obtained through the Internet. Further, the Library does not endorse viewpoints presented on the Internet.

In no event shall the Milton Public Library have any liability for damages of any kind arising from its connection to the Internet. Users of the Library's computers and Internet access, wireless internet access, including, in the case of minors, their parents or guardians, agree to assume full liability (legal, financial or otherwise) for actions.

A Milton Public Library home page has been established, which includes a variety of destinations (links) and search tools. These links have been selected by library staff as a service to help the user navigate the internet. Selections are made solely in accordance with expected future utility to Milton library users. Selection as a link implies no endorsement by the library as to content of a web site, and users must be aware that content of external links may and will change without our knowledge.

Disclosures:

Internet access in the Library allows access to ideas, information, images and commentary beyond the scope of the Library's collections, selection criteria and collection development policy. Some of the Internet material may be controversial. Court decisions over the years have interpreted the Library to be a "limited public forum" and, as such, the Library may not discriminate against constitutionally protected content or viewpoints.

The one exception to the "limited public forum" doctrine is the federal Children's Internet Protection Act (CIPA). Under CIPA it is not acceptable for a minor to receive any material through any website, Email, chat room or other direct electronic communication, if it is deemed harmful to minors. CIPA defines harmful as "any picture, image, graphic image file, or other visual depiction" that, with respect to minors, which:

- taken as a whole, appeals to a prurient interest in nudity, sex, or excretion

- depicts, describes, or represents, in a patently offensive way, an actual or simulated sexual act or sexual conduct, actual or simulated normal or perverted sexual acts, or a lewd exhibition of genitals
- taken as a whole, lacks serious literary, artistic, political, or scientific value.

To offer some safeguards for children, the Library provides filtered access for individuals using library computers. A filter is third-party software that blocks access to certain websites. Parents and guardians should understand that filters limit, but cannot eliminate, a child's exposure to potentially harmful or undesirable information. Therefore, it is a parent or guardian's responsibility to monitor and control the internet usage of minor children. The library will implement filters that endeavor to identify sites that would not comply with the provisions of CIPA, but will not apply filters to generic word lists or lists of sites not relevant to CIPA.

The Library's computers are also subject to access by law enforcement authorities, acting through federal or state law. The Library and the Town of Milton will cooperate in the prosecution of violations arising out of use of its computers for illegal purposes and activities.

Guidelines for Use:

Therefore, library users **may not** perform the following actions and Library staff shall intercede when these policies are violated.

Persons using library-supplied Public Access Computers or wireless internet services may not:

- Use these services in a way that violates local, state or federal law. Illegal acts involving Library resources may be subject to prosecution by local, state or federal officials. Electronic gambling via the Library's computers is strictly prohibited by this policy.
- Post, transmit, access, or display obscene and illegal material, as defined by Massachusetts General Laws, Chapter 272, Section 31, and U.S. Code Title 18. This includes sending, receiving, or displaying inappropriate materials, defined as text or graphics.
- Use the services for illegal or criminal purpose.
- Violate copyright laws or software licensing agreements.
- Use sounds or visuals which may be disruptive to others.
- Violate another Library user's privacy.

Persons using library-supplied Public Access Computers may not:

- Attempt to change any pre-established system configurations.
- Install or download any software onto the computer hard drive or BIOS.
- Damage computer equipment or software.

Further Guidelines for Use:

- The Library has installed a time-management system which requires use of a library card number to permit use of the computers. Computer use is permitted only with a valid library card number assigned to the patron or a guest card purchased for the purpose of access.
- Communication services such as email, instant messaging, and social networking sites are only available as internet services. The library does not provide accounts for these services or storage for them.
- Patrons may save data to preformatted discs, or to their own flash drives. They may not save to the hard drives of library computers. If a working copy of a document is left on a library computer, there should be no expectation that that document or file will be available at a future log-in session.
- If a library computer user finds a site that is inadvertently and inappropriately blocked by a filter or other technological impediment, the user may report this site on a form provided by the reference staff. Staff will endeavor to review this site within two business days and determine whether it is actually being actively filtered, and if so, whether it should be and whether to permit temporary or unlimited access.

Security:

The Library endeavors to protect the privacy and confidentiality of library users. Internet users should be advised, however, that because security is technically difficult to achieve, electronic transactions and files could become public.

Please note that the wireless access provided by the library is non-secured and potentially subject to monitoring by third parties within range of the building and with the technical capability to do so.

Patrons must be responsible for protecting their privacy and the confidentiality of their information.

Enforcement:

Enforcement of this policy will be done in accordance with the library's troublesome behavior policies.